# 2024 ANNUAL ENROLLMENT October 16 - 27, 2023

Annual Enrollment is your once-a-year opportunity to review your benefit choices and select your benefits for the coming year.

Your benefit elections — including any default coverage assigned to you if you don't enroll — will be in effect January 1 – December 31, 2024.

### **BE READY! ... Before You Enroll**

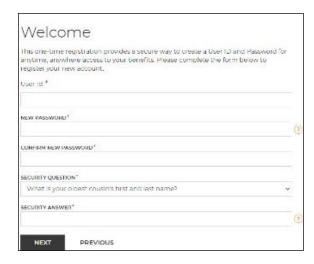
### Register on the enrollment website if you haven't already.

- Go to mylscbenefits.com and click "LSC Benefits Center."
- Click "REGISTER" and then enter your:
  - Name
  - Date of birth
  - Social Security number
- On the Welcome page:
  - Add a new user ID
  - Create a password
  - Set a security question and answer
- Read the terms of service agreement. To continue, click "I AGREE."









### Registered but forgot your password?

Visit the enrollment website, where you can provide your personal information and have it reset.



# **ENROLL: October 16 – 27, 2023**

# Enroll by October 27, 2023:



# Online at mylscbenefits.com

(Click "LSC Benefits Center")

- Online enrollment ends at 11:59 p.m. Central Time.
- **Confirm you've enrolled.** You must complete the entire process and receive a confirmation number; otherwise, you will be placed in default coverage or your last confirmed elections.

# By phone (if you can't go online) **1-888-681-2241,** M – F, 8 a.m. – 5 p.m. Central Time

- Phone enrollment ends at 4:59 p.m. Central Time.
- Enroll early if you enroll by phone. You may experience long hold times if you wait until the last few days of enrollment. Note you can select a virtual hold option, and a representative will call you back when you are next in the queue. We encourage you to enroll online.

### AFTER YOU ENROLL

Watch for a confirmation of enrollment statement at home by mid-November. Review all of your 2024 elections for accuracy! If anything is incorrect, call the LSC Benefits Center immediately.

#### **QUESTIONS?**

For information about Annual Enrollment, go to mylscbenefits.com.

You can also call the LSC Benefits Center at 1-888-681-2241, M – F, 8 a.m. – 5 p.m. Central Time

### **GO PAPERLESS**

To select email as your preferred communication method, complete the **Electronic Communications Consent** as part of enrollment. That way, you can avoid receiving lengthy Plan documents in the mail at home.

And, as a reminder, you can always access Plan documents at mylscbenefits.com under Summaries & Notices.



# **Looking for ID Cards?**

- Watch for your new Quantum/BCBS Medical & Prescription Drug ID card in the mail at home by January 1, 2024.
- Access your ID cards online:
  - **Medical & Prescription** Drug: Quantum Health app
  - **Dental:** Log in to metlife.com/mybenefits
  - Vision: Log in to eyemed.com

